

Mary S. Stilphen PT, DPT
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EXECUTIVE SUMMARY

Health care provider with extensive clinical and managerial experience in hospital, post acute and private practice settings. Strengths in communication, customer service, program development, financial management and productivity analysis, integration of diverse programs, physician/business relations, and staff/management team development.

PROFESSIONAL EXPERIENCE

Cleveland Clinic

Senior Director, Rehabilitation and Sports Therapy Jan, 2009 – Present

- Responsible for all clinical and operational activities of physical and occupational and speech therapy for the Cleveland Clinic Health System.

Accomplishments:

- Led the integration and consolidation of rehabilitation services across a health system consisting of 10 hospitals, 50 outpatient therapy centers, and over 700 therapy professionals.
- Development of a unified electronic documentation, productivity, compliance and billing platforms
- establish career ladders, centralized educational curricula, and innovative disease-based programming
- Development of a comprehensive neurological therapy treatment center at Cleveland Clinic Las Vegas Lou Ruvo Center for Brain Health.
- Led the development of a robust, uniform patient reported outcome measurement system for CCRST

Director, Rehabilitation Services

Jan. 2009 – Jan. 2010

Accomplishments:

- Hired 25 therapists in a six month period, eliminating the use of agency staff. Resulted in a cost savings of \$500,000 in 2009.
- Worked with clinical team to establish regional programs to support growing demand for specialized clinical services. These include: vestibular, lymphedema, wound care, osteoporosis and pelvic pain and incontinence.
- Opened a 17 bed acute rehab unit at Cleveland Clinic

Lakewood Hospital

Director, Rehabilitation Services

July, 1998 – Jan, 2009

- Responsible for all administrative, clinical and operational components of rehabilitation services at Lakewood Hospital. Responsible for therapy services provided in the acute hospital, 39 bed Skilled Nursing Unit, 15 bed Acute Rehab Unit, and 2 outpatient locations that average 1400 visits/month.

Cleveland Clinic Health Care Ventures

Director, Rehabilitation Services

May, 1995 – July, 1998

- Directed administrative and operational components of Rehabilitation Services for Cleveland Clinic Health Care Ventures, the post-acute branch for Cleveland Clinic. Developed and implemented rehabilitation programs in home care and skilled nursing.

Mary S. Stilphen PT, Inc.

- Owner of a private practice that employed 20 physical and occupational therapists. Contracted with home care agencies and skilled nursing facilities to provide therapy personnel.

EDUCATION

B.S. in Physical Therapy, Marquette University

Doctor of Physical Therapy, Simmons College

License, State of Ohio, Physical Therapist #2933

PROFESSIONAL ACTIVITIES

National Presentations

1. OPTA Scientific Symposium. "Creating a Culture of Mobility in the Hospital Setting" September 2011
2. APTA Annual Conference "Creating a Culture of Mobility in the Hospital Setting" June 2012
3. APTA Annual Conference "Physical Therapists as Members of the Interprofessional Team" June 2012
4. Boston University "Face the Storm" conference "Use of Functional Outcome Tool to Direct Discharge Disposition and Resource Utilization in the Hospital Setting" June 2013
5. Med serve Conference "Use of Functional Outcome Tool to Direct Discharge Disposition and Resource Utilization in the Hospital Setting" June 2013
6. APTA Annual Conference "Creating a Culture of Mobility: June 2013
7. APTA Rothstein Roundtable Panel Presentation
8. EPIC User Group Meeting "The Culture of Mobility.....A New World to Explore" September 2013
9. American Hospital Association AHA Hospital Discharge Technical Advisory Panel, November 2013
10. APTA Combined Sections "Use of Functional Outcome Tools to Demonstrate the Value of Physical Therapy throughout the Healthcare Continuum" February 2014
11. APTA Combined Sections "Large Health System Integration" February 2014

12. APTA Combined Sections “Creating Value By Establishing a Culture of Mobility in the Hospital Setting February 2014
13. APTA Innovations 2.0
14. APTA Webinar “Creating a Culture of Mobility in the Hospital Setting “ Mary 2014
15. APTA Combined Section “Establishing a Culture of Mobility in the Hospital Setting...The Story Continues” February 2015
16. APTA Combined Sections “The Power of Data: Achieving Consistent Patient Outcomes” February 2015
17. APTA Combined Sections “Building Partnerships for Research in Acute Care Rehabilitation” February 2015
18. Rehabilitation Neurological Symposium Lou Ruvo center for Brain Health “Using Data to Demonstrate Value in Rehabilitation” October 2015
19. APTA Combined Sections Meeting” Health System PT’s Innovating for Value Based Health Care” February 2016
20. APTA Combined Sections Meeting “Establishing a Culture of Mobility in the Hospital Setting: The Clinician’s Toolbox” February 2016
21. EPIC User Group Meeting “The Use of Therapy data to Provide Decision Support in the Hospital Setting” September 2106
22. APTA Combined Sections Meeting “use of 6 Clicks to Provide Decision Support in the Hospital Setting” January 2017
23. AMPAC Users Group “Using Data to Inform Clinical Practice and Operations” March 2017

Publications

Jette DU, Stilphen M, Ranganathan et al. Validity of the AM-PAC “6 Clicks” Inpatient Daily Activity and Basic Mobility Short Forms. *Phys Ther* 2014,94:379-391

Jette DU, Stilphen M, Ranganathan et al. AM-PAC “6 Click’s” Functional Assessment Scores Predict Acute Care Hospital Discharge Destination. *Phys Ther* 2014.94:1252-1261

Jette DU, Stilphen M, Ranganathan et al Interreater reliability of AM-PAC “6-Clicks” basic mobility and daily activity short forms. *PhysTher.* 2015, 95:758-766

Jette DU, Stilphen M et al Are CMS G code functional severity modifiers responsive to change to change across an episode of outpatient rehabilitation? *Phys Ther.* 2015,95:1650-1659

Honors

Marquette University College of Health Science Distinguished Alumna of the Year 2015

Professional Committees

APTA Alternative Payment Task Force 7/30/2012 – 8/18/2014

APTA Health System Rehab Community Steering Committee

